Job Announcement

EDUCATION AND OUTREACH SPECIALIST
(Bilingual in Spanish or Korean)

The Center for Health Care Rights (CHCR) is a Los Angeles-based nonprofit organization dedicated to the mission of assuring consumer access to quality health care through education, counseling, informal advocacy and legal services. CHCR’s Medicare direct services empower elderly and disabled consumers and their family members to use Medicare, Medi-Cal and other health benefits effectively, make informed health care choices and take appropriate action to resolve their health care problems. CHCR program services include:

**Counseling and Informal Advocacy:** CHCR counseling and informal advocacy services help clients understand their Medicare and Medi-Cal rights and benefits, obtain access to programs that provide help with medical expenses, and resolve health care problems that are creating access to care problems.

**Legal Assistance:** CHCR’s Staff provide Medicare beneficiaries with legal advice and/or representation to resolve serious Medicare and Medi-Cal access to care or claim denial problems.

**Community Education and Outreach:** CHCR provides free education seminars on Medicare, Medi-Cal and other health care topics for Medicare consumers, caregivers and health and social service providers.

The Center for Health Care Rights is recruiting for a full time Education and Outreach Specialist. Job responsibilities include:

- Provide telephone counseling to clients who are seeking information about Medicare, Medi-Cal or Medicare related private health coverage;
- Represent the organization at outreach and other community events.
- Conduct educational seminars and training on Medicare, Medi-Cal and other related health care topics.
- Participate in community outreach projects to improve service delivery to low income and multi-ethnic Medicare beneficiary communities in Los Angeles County.

**Job Qualifications:** A bachelor’s degree in the social sciences or related field; at least two years experience providing education/outreach services in a social or health care organization; excellent communications and organizational skills; valid California driver’s license and proof of insurance. Applicants with Spanish and Korean bilingual skills are encouraged to apply.

**Background Check & Screening:** Applicants considered for hire must pass a criminal background check.

**Salary and Benefits:** Starting salary range is $52,000 - $62,000 depending upon qualification. Employer 100% paid premium health and dental benefits, paid parking and a tax deferred annuity program

Send resume and cover letter by email: center@healthcarerights.org  Attention: Human Resources

Center for Health Care Rights, an equal opportunity employer, encourages all applicants to apply, and does not discriminate based on race, ancestry or national origin; color; sex; sexual orientation; religion; physical disability; marital status; or age.