



Job Announcement

EDUCATION AND OUTREACH SPECIALIST

(Bilingual in Spanish or Korean)

The **Center for Health Care Rights (CHCR)** is a Los Angeles-based nonprofit organization dedicated to the mission of assuring consumer access to quality health care through education, counseling, informal advocacy and legal services. **CHCR's** Medicare direct services empower elderly and disabled consumers and their family members to use Medicare, Medi-Cal and other health benefits effectively, make informed health care choices and take appropriate action to resolve their health care problems. CHCR program services include:

Counseling and Informal Advocacy: CHCR counseling and informal advocacy services help clients understand their Medicare and Medi-Cal rights and benefits, obtain access to programs that provide help with medical expenses, and resolve health care problems that are creating access to care problems.

Legal Assistance: CHCR's Staff provide Medicare beneficiaries with legal advice and/or representation to resolve serious Medicare and Medi-Cal access to care or claim denial problems.

Community Education and Outreach: CHCR provides free education seminars on Medicare, Medi-Cal and other health care topics for Medicare consumers, caregivers and health and social service providers.

The Center for Health Care Rights is recruiting for a full time Education and Outreach Specialist. Job responsibilities include:

- Provide telephone counseling to clients who are seeking information about Medicare, Medi-Cal or Medicare related private health coverage;
- Represent the organization at outreach and other community events.
- Conduct educational seminars and training on Medicare, Medi-Cal and other related health care topics.
- Participate in community outreach projects to improve service delivery to low income and multi-ethnic Medicare beneficiary communities in Los Angeles County.

Job Qualifications: A bachelor's degree in the social sciences or related field; at least two years experience providing education/outreach services in a social or health care organization; excellent communications and organizational skills; valid California driver's license and proof of insurance. **Applicants with Spanish and Korean bilingual skills are encouraged to apply.**

Background Check & Screening: Applicants considered for hire must pass a criminal background check.

Salary and Benefits: Starting salary range is \$52,000 - \$62,000 depending upon qualification. Employer 100% paid premium health and dental benefits, paid parking and a tax deferred annuity program

Send resume and cover letter by email: center@healthcarerights.org Attention: Human Resources

Center for Health Care Rights, an equal opportunity employer, encourages all applicants to apply, and does not discriminate based on race, ancestry or national origin; color; sex; sexual orientation; religion; physical disability; marital status; or age.