Job Announcement

HEALTH CARE ADVOCATE

The Center for Health Care Rights (CHCR) is a Los Angeles-based nonprofit organization dedicated to the mission of assuring consumer access to quality health care through education, counseling, informal advocacy and legal services. CHCR’s Medicare direct services empower elderly and disabled consumers and their family members to use Medicare, Medi-Cal and other health benefits effectively, make informed health care choices and take appropriate action to resolve their health care problems. CHCR program services include:

Counseling and Informal Advocacy: CHCR counseling and informal advocacy services help clients understand their Medicare and Medi-Cal rights and benefits, obtain access to programs that provide help with medical expenses, and resolve health care problems that are creating access to care problems.

Legal Assistance: CHCR’s Staff provide Medicare beneficiaries with legal advice and/or representation to resolve serious Medicare and Medi-Cal access to care or claim denial problems.

Community Education and Outreach: CHCR provides free education seminars on Medicare, Medi-Cal and other health care topics for Medicare consumers, caregivers and health and social service providers.

The Center for Health Care Rights (CHCR), is recruiting for a full time Health Care Advocate. Job responsibilities include:

- Counsel clients by phone and in person who are seeking information about Medicare, Medi-Cal or Medicare related private health coverage;
- Assist clients with resolving Medicare and Medi-Cal eligibility, claim and benefits problems;
- Participate in CHCR education and outreach activities in the community.

Job Qualifications: A bachelor’s degree in the social sciences or related field; 2-3 years prior work experience with a social or health care non-profit; excellent communications and organizational skills; valid California driver’s license and proof of insurance. Applicants, who are bilingual in Mandarin or Korean, are encouraged to apply.

Background Check & Screening: Applicants considered for hire must pass a criminal background check.

Salary and Benefits: The starting salary range is $50,000 - $57,000 depending upon qualifications. Employer 100% paid premium health and dental benefits, paid parking and a tax deferred annuity program.

Send resume and cover letter by e-mail to: center@healthcarerights.org  Attention: Human Resources

Center for Health Care Rights, an equal opportunity employer, encourages all applicants to apply, and does not discriminate based on race, ancestry or national origin; color; sex; sexual orientation; religion; physical disability; marital status; or age.