



## Job Announcement

# HEALTH CARE ADVOCATE

The **Center for Health Care Rights (CHCR)** is a Los Angeles-based nonprofit organization dedicated to the mission of assuring consumer access to quality health care through education, counseling, informal advocacy and legal services. **CHCR's** Medicare direct services empower elderly and disabled consumers and their family members to use Medicare, Medi-Cal and other health benefits effectively, make informed health care choices and take appropriate action to resolve their health care problems. CHCR program services include:

***Counseling and Informal Advocacy:*** CHCR counseling and informal advocacy services help clients understand their Medicare and Medi-Cal rights and benefits, obtain access to programs that provide help with medical expenses, and resolve health care problems that are creating access to care problems.

***Legal Assistance:*** CHCR's Staff provide Medicare beneficiaries with legal advice and/or representation to resolve serious Medicare and Medi-Cal access to care or claim denial problems.

***Community Education and Outreach:*** CHCR provides free education seminars on Medicare, Medi-Cal and other health care topics for Medicare consumers, caregivers and health and social service providers.

**The Center for Health Care Rights (CHCR), is recruiting for a full time Health Care Advocate. Job responsibilities include:**

- Counsel clients by phone and in person who are seeking information about Medicare, Medi-Cal or Medicare related private health coverage;
- Assist clients with resolving Medicare and Medi-Cal eligibility, claim and benefits problems;
- Participate in CHCR education and outreach activities in the community.

**Job Qualifications:** A bachelor's degree in the social sciences or related field; 2-3 years prior work experience with a social or health care non-profit; excellent communications and organizational skills; valid California driver's license and proof of insurance. Job applicants who are bilingual in Spanish, Korean, Mandarin, Russian or Armenian are encouraged to apply.

**Background Check & Screening:** Applicants considered for hire must pass a criminal background check.

**Salary and Benefits:** The starting salary range is \$50,000 - \$57,000 depending upon qualifications. Employer 100% paid premium health and dental benefits, paid parking and a tax deferred annuity program.

**Send resume and cover letter by e-mail to: [center@healthcarerights.org](mailto:center@healthcarerights.org) Attention: Human Resources**  
**Center for Health Care Rights, an equal opportunity employer, encourages all applicants to apply, and does not discriminate based on race, ancestry or national origin; color; sex; sexual orientation; religion; physical disability; marital status; or age.**